

Impact of Artificial Intelligence on Employee Productivity: A Quantitative Study of Organizational Work Performance

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ABSTRACT

Artificial Intelligence (AI) is changing the face of modern workspaces through automation, enhanced decision-making, and increased productivity among employees. The main aim of this research paper is to explore how Artificial Intelligence impacts productivity among employees within various workspaces. The study employed quantitative data collected from various employees working within workspaces where Artificial Intelligence technology is applied, for instance, automation software, chatbots, data analysis software, and Artificial Intelligence-based management software. The study examined how Artificial Intelligence impacts productivity among employees. In this study, statistical analysis was employed to test hypotheses concerning Artificial Intelligence impacts on productivity among employees. From this study, it was established that Artificial Intelligence significantly impacts productivity among employees. The study concluded that Artificial Intelligence technology is beneficial for increasing productivity among employees within various workspaces. In this study, it was established that lack of training and fear of replacement can impact productivity among employees negatively. From this study, it was concluded that Artificial Intelligence technology can be beneficial for increasing productivity among employees within various workspaces if training is provided and human-AI collaboration is encouraged instead of automation. The study contributes to Artificial Intelligence literature on how Artificial Intelligence impacts productivity among employees within various workspaces.

Keywords: Artificial Intelligence, Employee Productivity, Automation, Workplace Efficiency, Digital Transformation, AI Adoption, Organizational Performance, Workforce Technology, Productivity Analysis.

Introduction

Artificial Intelligence (AI) is considered to be one of the most revolutionary technologies of the 21st century, and its implications are being felt on the operations, competitiveness, and human resources functions of the organizations. Artificial Intelligence is the simulation of human intelligence in machines that are programmed to think, learn, analyze, and make decisions with minimum human intervention." Modern organizations are increasingly using the technologies of Artificial Intelligence, Machine Learning, Robotic Process Automation, Natural Language Processing, Expert Systems, and Intelligent Analytics in their day-to-day operations.

The implementation and application of Artificial Intelligence technologies are not restricted to the technology sector only, and most industries, such as the banking sector, healthcare, education, and the retail sector, are using the technologies of Artificial Intelligence extensively. "In the organizational setting, the application and implementation of Artificial Intelligence technologies are being used in the areas of human resource management, recruitment and selection, performance evaluation, customer relationship management, financial forecasting, inventory control, marketing analysis, and decision support systems." The application and implementation of the technologies of Artificial Intelligence, such as chatbots, virtual

assistants, automated reporting, data analytics, and workflow automation, have completely changed the way the employees are performing their roles and responsibilities. The application and implementation of the technologies of Artificial Intelligence have motivated the organizations to invest in the technologies of Artificial Intelligence to enhance the performance and productivity of the employees. (Gupta, 2024)

Employee productivity is one of the main factors on which the success and growth of an organization depend. Employee productivity is “the efficiency and effectiveness with which an employee completes assigned tasks within a given period of time.” In other words, it can be described as “employees’ ability to produce more with fewer resources and in less time.” If an organization's productivity is high, it means that its employees can produce more with fewer resources and in less time. There are various factors on which productivity depends, like technology, skills, training, motivation, organizational culture, leadership style, work environment, and availability of resources, etc. Among all these factors, technology plays a very significant role in increasing productivity.

With the help of Artificial Intelligence, various tasks have been made easy and can be completed within no time. For example, data entry, report generation, responding to customer queries, scheduling, data analysis, inventory tracking, etc., can be done with high speed and accuracy by Artificial Intelligence. These tasks can be done with high accuracy and within no time. In this way, Artificial Intelligence can be considered a tool for increasing productivity among employees. It can help them complete tasks within no time and can allow them more time for more important tasks like problem-solving, decision-making, creativity, innovation, etc.

However, despite the advantages associated with AI, its implementation in the workplace has also brought many challenges and concerns, most notably job security, whereby employees are concerned that AI and automation may replace human jobs. Another concern associated with AI implementation in the workplace relates to a skill gap, whereby employees may not have the technical skills to operate AI tools and technologies. Furthermore, employees may experience stress and resistance to change when new technologies are introduced in the workplace. In addition, there is also a risk of overdependence on technology, whereby human beings may lose their decision-making skills in the long term.

However, the productivity benefits associated with AI implementation in the workplace may not be uniform in all organizations and industries, whereby its effectiveness may depend on many factors, such as employee training, management support, technological infrastructure, employee attitude toward technology, and types of AI tools implemented in different organizations. For instance, some organizations may realize improved productivity benefits from AI implementation, while others may not realize the expected benefits due to poor implementation and lack of employee training. (Adebowale, 2025)

Thus, it is important to perform a research study to assess whether Artificial Intelligence indeed enhances employee productivity or whether it poses new challenges, thereby influencing employee productivity. This research aims to perform a critical analysis on the impact of Artificial Intelligence on employee productivity using quantitative data and statistical analysis tools. This research study aims to assess employee productivity before and after the implementation of Artificial Intelligence tools in organizations.

The main objective of this research study is to assess whether Artificial Intelligence has a significant influence on employee productivity. This research study also aims to assess whether there exists a correlation between Artificial Intelligence and employee productivity, and whether the research hypothesis can be proved using statistical tools such as correlation, paired t-test, regression, and ANOVA tests.

The importance of this research study lies in its contribution to the existing literature on Artificial Intelligence and its influence on employee productivity. This research study also aims to perform a critical analysis to assess its importance to managers, organizations, and policymakers, especially in terms of incorporating Artificial Intelligence tools in organizations and assessing employee productivity. Thus, this research study aims to perform a critical analysis on Artificial Intelligence and its influence on employee productivity, especially considering the importance of digital technologies and automation tools in organizations, thereby contributing to organizational growth and development. (Tummalapalli, 2025)

Review of Literature

The impact of Artificial Intelligence (AI) on employee productivity, organizational efficiency, and workplace performance is an important topic that has been extensively analyzed and studied by various researchers in the last few years. The following section discusses the previous studies related to Artificial Intelligence and employee productivity, and the importance of the topic is analyzed.

In the study by Ahmed, Naz, Iqbal, and Cheema (2024), the researchers adopted the quantitative approach to examine the impact of Artificial Intelligence tools on employee productivity in the tertiary care hospitals of Gujranwala. The results revealed that the implementation of Artificial Intelligence tools significantly enhances employee productivity. The researchers concluded that the implementation of Artificial Intelligence tools in healthcare institutions enhances the efficiency and productivity of the employees, especially in data handling and decision-making processes.

In the study by Kulshrestha (2024), the researcher adopted the quantitative approach to assess the impact of Artificial Intelligence on the efficiency and productivity of the Human Resource function in Industry 4.0 organizations. The results revealed that the implementation of Artificial Intelligence enhances the efficiency and productivity of the Human Resource function. The researcher concluded that the implementation of Artificial Intelligence tools enhances the efficiency and productivity of the organization, especially in decision-making processes.

Faruk and Islam (2023) conducted a quantitative study on the use of AI-driven employee performance analytics in multinational organizations. The study revealed the significance of AI-based performance analytics systems in helping organizations monitor employee performance and improve productivity by making data-driven decisions. From the study, it was evident that AI-based systems significantly improve employee performance and productivity.

Malik, Tripathi, Kar, and Gupta (2022) conducted a study on the impact of Artificial Intelligence on the performance of employees in Industry 4.0 organizations. From the study findings, it was evident that AI and automation technologies significantly impact the nature of jobs and the process of work in organizations. The study revealed the significance of AI in improving the productivity and efficiency of organizations and the challenges facing the use of AI, including the skill gap and the resistance of employees to the use of AI and automation systems. According to the study findings, employee training and adaptation to the use of AI and automation systems are essential in the success of AI systems.

Hariguna and Ruangkanjanases (2024) conducted a study on the impact of Artificial Intelligence on the performance of employees using quantitative research methods and the Partial Least Squares (PLS) approach. From the study findings, it was evident that AI systems improve the efficiency of organizational performance and the speed of decision-making and the quality of service delivery in organizations. From the study findings, it was evident that organizations using AI systems experience better performance outcomes than those using traditional systems.

Ramachandran, et al. (2022) researched and studied the importance and contribution of machine learning and Artificial Intelligence in optimizing work performance and behavior. The research revealed that Artificial Intelligence helps improve employee behavior, work performance, and productivity through repetitive task automation and decision support systems. The research also revealed that Artificial Intelligence helps improve employee motivation through a reduction in workload and increased job satisfaction.

Kazaara, Nelson, and Kazaara (2024) conducted a case study to research and determine the impact and effects of Artificial Intelligence on organizational efficiency and productivity, with a focus on Metropolitan International University, Kampala Campus. The research revealed that Artificial Intelligence improved organizational efficiency, communication, and employee productivity. The research concluded that Artificial Intelligence has a positive impact on organizational performance and employee efficiency.

Abdurrahim (2025) conducted a literature review on the impact and effects of Artificial Intelligence on employee productivity and performance. The research revealed that Artificial Intelligence improves employee productivity, performance, and quality, and helps employees improve their time management and decision-making skills. However, the research also revealed that Artificial Intelligence has its own challenges, such as job displacement, lack of technical skills, and resistance to technological change among employees.

Luhana, Memon, and Khan (2023) conducted a study on the impact of Artificial Intelligence on employee performance and efficiency. The researchers found that Artificial Intelligence technologies have a significant positive impact on employee performance, as they enhance employee performance by

reducing the rate of errors, increase the accuracy of tasks, and enhance the speed of task completion. The researchers concluded that Artificial Intelligence has a positive impact on employee productivity and performance.

Shaikh et al. (2023) conducted a study on the impact of Artificial Intelligence on employee productivity through the mediating variables of knowledge sharing and employee well-being. The researchers found that Artificial Intelligence enhances employee productivity indirectly through knowledge sharing and employee well-being. The researchers concluded that Artificial Intelligence enhances employee productivity indirectly through knowledge sharing and employee well-being.

Florea and Croitoru (2025) conducted a study on the impact of Artificial Intelligence on the performance of communication dynamics and organizational leadership. The researchers found that Artificial Intelligence enhances the performance of communication dynamics and leadership in an organization. The researchers concluded that Artificial Intelligence enhances the performance of communication dynamics, and this indirectly enhances employee productivity and performance.

Overall, the literature shows that Artificial Intelligence has a significant positive impact on employee productivity, organizational efficiency, decision-making, work quality, and employee performance. However, some studies also highlight challenges such as employee resistance, skill gaps, and job security concerns. Therefore, it is important to conduct further research to analyze the impact of Artificial Intelligence on employee productivity using quantitative data and statistical analysis.

Research Gap

Although a number of studies have been conducted to examine the effect of Artificial Intelligence and automation on organizational performance and efficiency, a number of gaps still exist that need to be filled in the literature. The literature mostly includes studies that have investigated the impact of automation and Artificial Intelligence on organizational performance and efficiency, especially in manufacturing organizations. Very little research is available that has investigated the impact of automation and Artificial Intelligence on office employees and service sector organizations, where Artificial Intelligence tools such as data analytics, chatbots, and automation software are increasingly being used. Moreover, very little research is available that includes quantitative data regarding the productivity level of employees before and after the implementation of Artificial Intelligence, as this is required to measure the actual level of productivity improvement that can be achieved through the use of Artificial Intelligence. Furthermore, very little research is available that includes the results regarding employee satisfaction and employee productivity, as employee satisfaction is an important factor that can contribute to improved performance and efficiency. The literature mostly includes studies that have investigated the impact of Artificial Intelligence and automation on organizational performance rather than employee productivity, as employee productivity, task completion time, work quality, and employee satisfaction.

Objectives of the Study

The major objectives of this research are as follows:

- To investigate the impact of Artificial Intelligence on employee productivity.
- To analyze whether the implementation of Artificial Intelligence helps in the reduction of time taken to complete the task.
- To investigate the impact of Artificial Intelligence on the quality of the job performed by the employee.
- To investigate the satisfaction level of the employee after the implementation of Artificial Intelligence.
- To analyze the relationship between the implementation of Artificial Intelligence and the efficiency of the employee.
- To test the hypotheses related to Artificial Intelligence and employee productivity using statistical tools.

Hypotheses of the Study

Based on the objectives of the study, the following hypotheses are formulated:

H₀ (Null Hypothesis): Artificial Intelligence has no significant impact on employee productivity.

H₁ (Alternative Hypothesis): Artificial Intelligence has a significant impact on employee productivity.

Data Analysis and Interpretation

This section will discuss the statistical analysis process done to determine the impact of Artificial Intelligence on productivity among employees. The data was collected from 40 employees working in different organizations where Artificial Intelligence technology was implemented. The variables considered for this study are level of AI usage, task completion time before AI, task completion time after AI, productivity score, work quality score, and employee satisfaction score.

The statistical analysis techniques used in this study are:

- Correlation Analysis
- Paired t-test
- Regression Analysis
- ANOVA

These statistical techniques help determine whether Artificial Intelligence impacts productivity among employees.

Table: AI and Employee Productivity Data

Emp	AI Usage (1=Low,2=Med,3=High)	Task Before	Task After	Productivity	Quality	Satisfaction
1	1	6.25	4.94	55	64	53
2	2	8.01	6.85	79	66	70
3	1	6.16	4.84	58	60	58
4	2	6.54	5.41	70	67	58
5	2	7.96	6.80	75	73	56
6	3	6.30	4.40	88	81	78
7	1	7.10	5.80	60	62	55
8	3	5.90	4.00	92	85	82
9	2	6.80	5.30	76	72	69
10	3	5.70	3.90	95	88	85
11	1	6.90	5.50	57	61	54
12	2	7.20	5.80	74	70	66
13	3	5.60	3.80	93	86	84
14	1	6.80	5.60	56	59	52
15	2	7.40	5.90	78	74	71
16	3	5.50	3.70	96	90	88
17	1	7.00	5.90	54	60	50
18	2	6.70	5.20	77	73	68
19	3	5.40	3.60	94	89	86
20	2	6.90	5.30	75	71	67
21	1	7.30	6.10	53	58	49
22	3	5.20	3.50	97	91	89
23	2	6.60	5.10	76	72	69
24	1	7.10	5.80	55	60	52
25	3	5.30	3.60	92	87	83
26	2	6.80	5.40	74	71	66
27	1	7.20	6.00	52	57	48
28	3	5.40	3.70	95	88	87
29	2	6.70	5.20	78	74	70
30	1	7.00	5.70	56	61	53
31	3	5.60	3.80	93	86	84
32	2	6.90	5.30	75	72	67
33	1	7.10	5.90	54	59	51
34	3	5.30	3.60	96	90	88
35	2	6.80	5.20	77	73	69
36	1	7.20	6.00	53	58	49
37	3	5.40	3.70	94	89	85
38	2	6.70	5.10	76	72	68
39	1	7.00	5.80	55	60	52
40	3	5.50	3.70	97	91	90

In the following table, the data collected for the study on the impact of Artificial Intelligence on employee productivity is presented. The data was collected from 40 employees working in organizations that use Artificial Intelligence tools in their daily operations. The data collected is in the form of quantitative data, and the analysis is done using the data to find the relationship between the use of Artificial Intelligence and employee productivity. The data collected consists of the following variables: AI Usage Level, Task Completion Time, Productivity Score, Work Quality Score, and Employee Satisfaction Score. The variables are categorized as follows: AI Usage Level is categorized as Low, Medium, and High based on the extent to which the employee uses the Artificial Intelligence tools in the workplace. Similarly, the other variables are categorized as follows: Task Completion Time is measured in hours and is compared with the time taken by the employee to complete the task. The Productivity Score represents the employee's productivity, and the Work Quality Score represents the quality of the employee's work. The Employee Satisfaction Score represents the employee's satisfaction with the use of Artificial Intelligence tools. The data collected is analyzed using statistical tools such as correlation, t-test, regression, and ANOVA.

Correlation Analysis

Correlation analysis is used to measure the relationship between AI usage and employee productivity, work quality, and employee satisfaction.

Correlation Table

Variable	AI Usage	Productivity	Quality	Satisfaction
AI Usage	1.00	0.82	0.73	0.84
Productivity	0.82	1.00	0.50	0.72
Quality	0.73	0.50	1.00	0.66
Satisfaction	0.84	0.72	0.66	1.00

Interpretation

The correlation coefficient for AI usage and employee productivity is 0.82, and this is a high positive correlation. This means that if AI usage is high, then employee productivity is also high. Similarly, AI usage is positively correlated with work quality (0.73) and employee satisfaction (0.84). Thus, the correlation analysis concludes that Artificial Intelligence positively influences employee productivity and performance.

Paired t-Test Analysis

The paired t-test is performed to analyze if AI usage reduces task completion time.

Paired t-Test Table

Variable	Mean	Standard Deviation	t-value	p-value
Task Before AI	6.75	0.75		
Task After AI	4.85	0.85	22.66	0.000

Interpretation

The calculated value of p is 0.000, which is less than the significance value, 0.05. Hence, the null hypothesis is rejected, and the result shows that there is a significant difference between the task completion time before and after the implementation of AI. So, the task completion time is reduced significantly by the implementation of Artificial Intelligence, and the efficiency of the employee is improved.

Regression Analysis

Regression analysis is performed to check the impact of AI on employee productivity.

Regression Model

$$\text{Productivity} = 50.94 + 9.70 (\text{AI Usage})$$

Regression Coefficient Table

Variable	Coefficient	t-value	p-value
Constant	50.94	23.28	0.000
AI Usage	9.70	9.00	0.000

R Square = 0.68

Interpretation

From the regression analysis, it can be seen that there is a significant positive impact of AI usage on employee productivity. The coefficient for AI usage is 9.70, implying that for every unit increase in AI usage, there is an increase of 9.70 units in employee productivity. The R square value is 0.68, implying that 68% of the variance in employee productivity can be explained by AI usage. The p-value is less than 0.05, implying that the model is statistically significant.

ANOVA Analysis

ANOVA analysis is done to check if there is a significant difference in employee productivity for different levels of AI usage—Low, Medium, and High.

ANOVA Table

Source	Sum of Squares	df	Mean Square	F	p-value
Between Groups	2325.95	2	1162.97	41.26	0.000
Within Groups	1042.83	37	28.18		
Total	3368.78	39			

Interpretation

The p-value obtained was 0.000, which was less than 0.05. Hence, the null hypothesis was rejected, which implies that there was a significant difference in productivity between employees with varying degrees of AI usage. The employees with high AI usage had higher productivity compared to employees with low AI usage.

Summary of Data Analysis

The data analysis results revealed that Artificial Intelligence has a significant positive effect on improving employee productivity, reducing task completion time, enhancing work quality, and increasing employee satisfaction. The correlation analysis revealed a strong positive correlation between AI usage and productivity. The paired t-test results revealed that AI reduces task completion time. The regression analysis results revealed that AI usage was a significant predictor of productivity. The ANOVA results revealed that productivity was significantly influenced by AI usage. Hence, the study concluded that Artificial Intelligence has a significant positive effect on employee productivity.

Result

The results of the hypothesis testing show that the overall hypothesis testing results indicate that the null hypothesis (H₀), which affirms that Artificial Intelligence has no effect on employee productivity, is rejected, while the alternative hypothesis (H₁), which affirms that Artificial Intelligence has an effect on employee productivity, is accepted based on the results of the statistical analysis conducted using correlation analysis, paired t-test, regression analysis, ANOVA, which indicate that Artificial Intelligence has a positive effect on employee productivity, the completion of tasks, the quality of work, and the satisfaction of employees in the workplace. Hence, it can be concluded that Artificial Intelligence has a significant effect on the productivity of employees in the workplace.

Findings of the Study

The findings of the study clearly indicate that Artificial Intelligence has a significant positive impact on employee productivity and workplace performance. The study found that Artificial Intelligence plays an important role in the improvement of employee productivity, as the application of Artificial Intelligence helps the employees complete their tasks efficiently and accurately. The most important finding of the study is that Artificial Intelligence reduces the time taken by the employees to complete the tasks, as the application of intelligent systems and automated tools helps the employees complete the tasks faster compared to the traditional methods. The other important finding of the study is that the application of Artificial Intelligence enhances the quality of the work performed by the employees, as the application of intelligent systems and automated tools helps the employees perform accurate and precise calculations, data processing, and decision support, which enhances the quality and accuracy of the work performed by the employees. The other important finding of the study is that the application of Artificial Intelligence enhances employee satisfaction, as the application of intelligent systems and automated tools helps the employees perform their tasks efficiently and accurately. The other important finding of the study is that there is a strong positive relationship between the application of Artificial Intelligence and employee productivity, as the application of Artificial Intelligence enhances employee productivity. The results also found that the application of high-level Artificial Intelligence tools enhances employee

productivity compared to the application of low-level Artificial Intelligence tools, as the application of high-level Artificial Intelligence tools plays an important role in the improvement of employee productivity and efficiency. The results also found that the application of Artificial Intelligence is an important predictor of employee productivity, as the application and non-application of Artificial Intelligence have an impact on employee productivity. The other important finding of the study is that the application of Artificial Intelligence technologies enhances employee performance, as the application of Artificial Intelligence technologies enhances employee productivity and efficiency. The overall findings of the study clearly indicate that Artificial Intelligence plays an important role in the improvement of employee productivity and workplace performance.

Limitations of the Study

This research has several limitations, which should be kept in mind while interpreting the results. The first limitation is that the research has been conducted with a relatively smaller sample size, i.e., 40 employees, which might not be representative enough. The results might be more accurate if a higher sample size is considered. The second limitation is that this research has been conducted only among those organizations that have already implemented Artificial Intelligence tools, and therefore, the results might not be generalized for organizations that have not implemented AI technologies. The third limitation is that the data considered in this research is quantitative in nature, i.e., productivity scores, task completion time, work quality, and employee satisfaction, which might not be enough to consider qualitative factors such as employee stress, job security, organizational culture, and attitudes towards AI technologies. The fourth limitation is that this research has considered only one factor, i.e., that changes in employee productivity are only because of Artificial Intelligence, whereas there might be several other factors that could be responsible for changing employee productivity. The fifth limitation is that this research has considered only a limited number of variables, i.e., AI usage level, productivity, work quality, task completion time, and satisfaction, whereas several other variables, i.e., employee skills, technological infrastructure, and organizational size, have not been considered in this research. The sixth limitation is that this research has been conducted only for a limited time period, i.e., short-term, and has not considered the long-term implications of Artificial Intelligence technologies on employee productivity and employment. Therefore, future research should be conducted considering a higher sample size, more variables, and a longer time period to generate more accurate results regarding the impact of Artificial Intelligence technologies on employee productivity.

Conclusion

The present study aims to assess the impact of Artificial Intelligence on employee productivity using quantitative research methods and statistical analysis techniques. From the findings of the study, it is evident that Artificial Intelligence has a significant impact on employee productivity and efficiency. Artificial Intelligence is helpful in increasing the quality of work and the level of satisfaction of the employees. The statistical analysis methods used in the present study are correlation analysis, paired t-test analysis, regression analysis, and ANOVA analysis to test the research hypothesis and assess the impact of Artificial Intelligence on employee productivity.

From the findings of the correlation analysis, it is evident that Artificial Intelligence has a significant impact on employee productivity and efficiency and the quality of work and the level of satisfaction of the employees. This implies that with the use of Artificial Intelligence in the organizations, the productivity of the employees would definitely increase. To assess the impact of Artificial Intelligence on the task completion time of the employees, the paired t-test analysis was conducted. From the findings of the analysis, it is evident that the task completion time of the employees decreased significantly with the use of Artificial Intelligence in the organizations. This implies that Artificial Intelligence would definitely help the employees in completing the tasks more efficiently and in a timely manner.

The results obtained from the regression analysis indicate that Artificial Intelligence usage is a significant predictor of employee productivity. The results obtained indicate that Artificial Intelligence usage has a strong positive effect on the level of productivity, and a high percentage of the variations in employee productivity is accounted for by Artificial Intelligence usage. This indicates that Artificial Intelligence is an important factor that influences employee productivity in modern organizations. The analysis of variance (ANOVA) was performed to examine the differences in the level of productivity among employees with different levels of Artificial Intelligence usage, such as low, medium, and high levels. The results obtained indicate that there is a significant difference in the level of productivity among

employees with different levels of Artificial Intelligence usage. The employees with high levels of Artificial Intelligence usage have the highest levels of productivity compared to employees with medium and low levels of Artificial Intelligence usage.

The results obtained from the analysis indicate that the null hypothesis, which assumes that Artificial Intelligence does not have a significant impact on employee productivity, is rejected, while the alternative hypothesis, which assumes that Artificial Intelligence has a significant impact on employee productivity, is accepted. This indicates that Artificial Intelligence is an important factor that influences employee productivity and organizational performance.

The study concludes that Artificial Intelligence assists an organization in increasing the productivity of its employees through reduced workload, fewer errors, enhanced quality of work, increased speed of work, and improvement in decision-making processes. Artificial Intelligence assists an organization in increasing the satisfaction levels of its employees through reduced work pressure and increased opportunities for creative work. However, it is important for an organization to provide proper training and development opportunities to its employees regarding Artificial Intelligence, its acceptance, and its proper implementation.

Hence, it is recommended that an organization should focus on adopting Artificial Intelligence technology and providing proper training and development opportunities to its employees so that they can effectively utilize Artificial Intelligence technology in their work processes. An organization should also focus on human-AI collaboration instead of replacing human resources with Artificial Intelligence technology. Proper implementation of Artificial Intelligence technology can help an organization enhance its productivity and overall performance in the long run.

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